

# KING'S DAUGHTERS MEDICAL CENTER

King's Daughters Medical Center is a non-profit 99-bed facility in SW Mississippi. Its mission is "Providing quality health and wellness in a Christian environment." KDMC holds Women's Choice Best Hospital for Obstetrics and; LeapFrog Grade A; CMS 4 Star Rating; and the Hurst Gold Standard of Nursing - all for 2017. It is one of Modern Health Care's Best Places to Work in Healthcare.

## INWORKS HELPED KDMC ACHIEVE 100 PERCENT AP AUTOMATION, FROM INVOICE THROUGH DISBURSEMENT

With Inworks, we have been able to achieve near 100% payment automation. Inworks replaced our bank credit card program with a fully-integrated disbursement solution. We have now more than doubled our vendor participation, and virtually eliminated check processing at our hospital.



*Bob Meteer / Controller, KDMC*

### Challenges

Although KDMC had been using an electronic payment system provided by their bank, the service only offered one payment method to vendors; it did not provide an electronic payment approval process, and did not automate invoice acquisition, coding and approvals workflow. So, all invoice processing and most vendor payments still had to be managed manually by the hospital. KDMC wanted more AP management services to help the hospital improve efficiency, reduce administrative time, and increase vendor participation.

### Solution

KDMC selected the Inworks integrated AP automation system to streamline their entire AP process. With its new system, the hospital has completely automated the invoice entry, coding and disbursement processes. Once invoices are ready to be paid, KDMC simply sends a payment file to Inworks, and Inworks manages all aspects of the disbursement process. In addition, the hospital has greatly increased its vendor acceptance of electronic payments because, with the Inworks platform, it can offer virtually any payment method to meet each vendor's individual needs. And, as the hospital's vendor participation grows, so does its transaction revenues.

### RESULTS

- ⌘ 100 percent payment automation
- ⌘ Greater efficiency
- ⌘ Increased vendor participation
- ⌘ Reduced errors
- ⌘ Better internal control
- ⌘ Increased transaction revenue



FOR MORE INFORMATION, CONTACT:

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